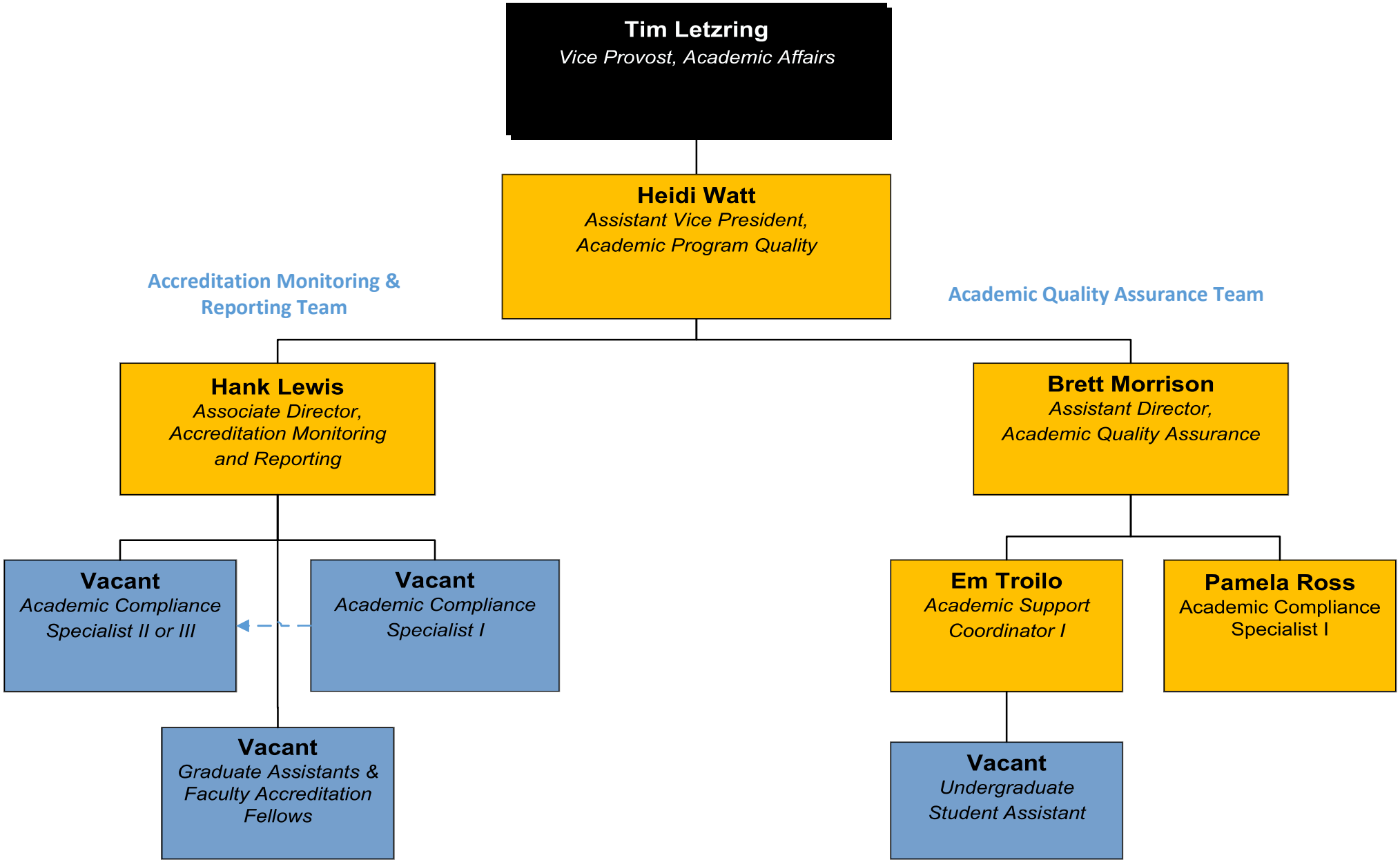Academic Program Quality